

# TOWN OF JAFFREY

## Selectmen's Transfer Station/Recycling Center Study Committee

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### Survey Results — Revised, Combined and Excluded Raw Data

#### TOTAL FORMS RECEIVED AND TABULATED: 264

##### 1. Do you use the Jaffrey Transfer Station? (Base: 263)

1	Yes	259	98%
5	No	4	2%
0	No response	1	Excluded

##### 2. Do you use a private trash hauler? (Base: 252)

1	Yes	22	9%
2	No	230	91%
1,2	Yes, No	3	Excluded
0	No response	9	Excluded

##### 3. How would you characterize your use of the Transfer Station? (Base: 250)

1	Residential use only (i.e. waste from my house and yard)	221	88%
2	Commercial/industrial use only (i.e. waste from my business)	3	1%
3	Both	24+1+1=26	10%
1,2	Residential, Commercial	1	Combined
2,3	Commercial, Both	1	Combined
0	No response	14	Excluded

##### 4. How often do you go to the Transfer Station? (Base: 253)

1	Never or almost never	6	2%
2	Monthly or less	26	10%
3	Every two weeks	61	24%
4	Once a week	132	52%
5	Twice a week or more	28	11%
1,3	Never, Every two weeks	1	Excluded
1,4	Never, Once a week	3	Excluded
2,3	Monthly, Every two weeks	1	Excluded
3,4	Every two weeks, Once a week	2	Excluded
3,5	Every two weeks, Twice a week	1	Excluded
4,5	Once a week, Twice a week	2	Excluded
0	No response	1	Excluded

##### 5. Which day(s) are you most likely to use the Transfer Station? (Base: 389)

1	Tues	20+8+16+14+8+1+4+11=	82	21%
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2	Wed	10+8+6+21+8+1+5+11=	70	18%
3	Fri	19+16+6+19+8+4+5+11=	88	23%
4	Sat	93+14+21+1+4+5+11=	149	38%
1,2	Tues, Wed	8	Combined	
1,3	Tues, Fri	16	Combined	
1,4	Tues, Sat	14	Combined	
2,3	Wed, Fri	6	Combined	
2,4	Wed, Sat	21	Combined	
3,4	Fri, Sat	19	Combined	
1,2,3	Tues, Wed, Fri	8	Combined	
1,2,4	Tues, Wed, Sat	1	Combined	
1,3,4	Tues, Fri, Sat	4	Combined	
2,3,4	Wed, Fri, Sat	5	Combined	
1,2,3,4	Tues, Wed, Fri, Sat	11	Combined	
0	No response	9	Excluded	

6. Are there other days that you would prefer the Transfer Station be open? If so, which one(s): (Base: 250)

1	Mon	20+3+4+2+1=	30	12%
2	Thurs	13+3+2+1=	19	8%
3	Sun	44+2+4+1+1=	52	21%
4	The day after a holiday	24+4+1+4+1+1=	35	14%
5	Open days fine as they are	114=	114	46%
1,2	Mon, Thurs	3	Combined	
1,4	Mon, Day after holiday	4	Combined	
1,5	Mon, Days fine as they are	2	Excluded	
2,3	Thurs, Sun	2	Combined	
2,4	Thurs, Day after holiday	1	Combined	
3,4	Sun, Day after holiday	4	Combined	
3,5	Sun, Days fine as they are	1	Excluded	
4,5	Day after holiday, Open days fine as they are	3	Excluded	
1,3,4	Mon, Sun, Day after holiday	1	Combined	
2,3,4	Thurs, Sun, Day after holiday	1	Combined	
0	No response	27	Excluded	

7. At what time do you usually go to the Transfer Station? (Base: 260)

1	Morning between opening and 10:30	117+3+8=	128	49%
2	Midday between 10:30 and 1:30	75+3+4=	82	32%
3	Afternoon between 1:30 and closing	38+8+4=	50	19%
1,2	Morning Midday	3	Combined	
1,3	Morning Afternoon	8	Combined	
2,3	Midday Afternoon	4	Combined	
1,2,3	Morning Midday Afternoon	7	Excluded	
0	No response	12	Excluded	

8. Would you prefer or find more convenient different hours? (Base: 244)

1	Open earlier	12+1+1=	14	6%
2	Close later	38+1=	39	16%
3	Open and close at the same time every day			

	(as opposed to the present system of opening and closing an hour earlier on Saturdays)	26+1=	30	12%
4	Hours fine as they are	161=	161	66%
1,2	Open earlier, Close later	1	Combined	
1,3	Open earlier, Open and close at the same...	2	Combined	
1,4	Open earlier, Hours fine as they are	1	Excluded	
2,3	Close later, Open and close at the same...	2	Excluded	
2,4	Close later, Hours fine as they are	2	Excluded	
3,4	Open and close at the same..., Hours fine as they are	1	Excluded	
0	No response	18	Excluded	

9. What do you usually bring to the Transfer Station? (This question was not further tabulated)

	1 Most every trip	2 Occasionally	3 Never almost never	0 No Multiple response
Household trash (compactor)	238	7	4	15
Construction debris (big dumpster)	7	105	98	54
Burnables (burn pile)	4	74	121	63
Metal (metal pile)	11	143	59	51
Garden waste, leaves (mulch pile)	5	53	142	63
Car batteries	1	44	163	56
Used motor oil	3	52	153	56
Tires	7	62	138	57
Recyclables:				
Newspapers	176	42	17	28
Magazines	179	42	14	29
Cardboard	163	56	13	31
Aluminum cans	163	54	12	35
Plastic #1 (milk containers)	199	29	13	23
Plastic #2 (detergent, bleach)	177	46	16	25
Pressboard	120	35	51	56
Junk mail	146	41	34	43
Soft drink containers	172	38	19	35
Glass	196	32	11	24

10. Do you generally recycle what you take to the Transfer Station, i.e. do you sort those items listed in the previous question and deposit them in the containers provided? (Base: 254)

1	Yes	239	94%
2	Sometimes	5	2%
3	Rarely	8	3%
4	Never	2	1%
0	No response	10	Excluded

11. In the past 12 months did you ever leave anything off at the Swap Shop? (Base: 254)

1	Yes	186		73%
2	No	68		27%
1,2	Yes, No	1	Excluded	
0	No response	9	Excluded	

12. In the past 12 months did you ever pick anything up from the Swap Shop? (Base: 243)

1	Yes	98		40%
2	No	145		60%
0	No response	21	Excluded	

13. Have you ever taken items to a Hazardous Waste Collection Day? [These are held occasionally in Keene; in the past, they were held occasionally in Jaffrey.] (Base: 270)

1	Yes	51+4=	55	20%
2	Yes, but only when they were held in Jaffrey.	66+4=	70	26%
3	No	48+33=	81	30%
4	If not, would you take things to a Hazardous Waste Collection Day if one were held in Jaffrey?	31+33=	64	24%
1,2	Yes, Yes but only when they were...		4 Combined	
1,4	Yes, If not, would you take things...	7	Excluded	
2,4	Yes, but..., If not, would you take...	3	Excluded	
3,4	No, If not would you take...	33	Combined	
1,2,4	Yes, Yes but only, If not would you...	1	Excluded	
0	No response	20	Excluded	

14. If the cost of operating the Transfer Station were to be supported in ways other than almost exclusively the property tax, what would your preference(s) be? (Base: 303)

1	“PAY AS YOU THROW” SYSTEM. [Used in Keene, Peterborough and Troy] One purchases approved trash bags, the cost of which partially subsidizes the operation. All other solid waste disposal would remain as it is now.	14+4+1+11	37	12%
			+3+3+1=	
2	“FEE FOR ANNUAL STICKER. [Used in Rindge; proposed for Jaffrey but failed to be supported at the last Town Meeting] Presently Jaffrey does not charge for a sticker. Proposal was for fee of \$50 per year.	54+2+12+3	75	25%
			+2+2=	
3	CHARGE BY WEIGHT. An earlier proposal in Jaffrey which failed to be supported involved the weighing of material and the charging by weight. Certain things would be exempt from the fee (recyclables, burn pile, etc.).		8+1+1+3=13	4%
4	CHARGE FOR SPECIFIC ITEMS, generally large items such as couches. [Used in Keene, Peterborough, Rindge, Marlborough and Troy. Jaffrey’s only charge presently is \$10 per refrigerator, freezer or air conditioner.]	19+11+14+1	67	22%
			+10+3+1+4+4=	
5	The cost of operating the Transfer Station should continue	91+5+10+1+5=	111	37%

to be supported as it is now.

1,2	4	Combined
1,3	1	Combined
1,4	11	Combined
1,5	3	Excluded
2,4	12	Combined
2,5	14	Excluded
3,4	1	Combined
4,5	10	Combined
1,2,4	3	Combined
1,2,5	1	Combined
1,4,5	1	Combined
2,3,4	1	Combined
2,4,5	4	Combined
0 No response	12	Excluded

15. Presently Jaffrey businesses and industries—by Town regulation—may only use the Transfer Station for disposal of recyclables. What do you think? (Base: 224)

1 The present system should continue, i.e. businesses and industries may only bring recyclables and burnables to the Transfer Station.	118=	118	53%
2 Businesses and industries may bring recyclables, burnables and waste not resulting from production (for example, office trash, etc.).	42+5=	47	21%
3 Businesses and industries may bring any waste products allowed to residential users but only if it originates <u>in</u> Jaffrey.	58+1=	59	26%
4 Businesses and industries may bring any waste products allowed to residential users even if it originates <u>outside</u> of Jaffrey (for example, the asphalt	0=	0	0%

shingles removed from a house in another town  
by a Jaffrey contractor).

1,2	2	Excluded
1,3	5	Excluded
2,3	5	Combined
3,4	1	Excluded
1,2,3	1	Excluded
No response	32	Excluded

**16.** Do you have any observations about the Transfer Station and its operation that haven't been covered above, or any recommendations for changes? Feel free to include additional pages. (Base: 264)

Made comments	85	32%
Did not make comments	179	68%

**Terms:**

Excluded = Contrary responses were excluded (e.g. Choosing yes and no on a single question) as were non responses. Excluded answers were not included in the base number used for generating percentages.

Combined = When a question could have more than one answer (e.g. I go to the dump on Tuesdays, Fridays and Saturdays) each day was counted as a response and the base number for generating percentages was increased to reflect this.

Base = The number of responses used to generate percentages. This reflects responses excluded and combined, as noted above.

**Process:**

The survey questionnaire was made available at the Transfer Station/Recycling Center, Town Offices, Library and Chamber of Commerce. Boxes for completed surveys were also at these locations. Some completed surveys were mailed or faxed to the Town. The questionnaire also appeared on the Town website. The Chamber of Commerce enclosed the survey in its monthly mailing to members. There was publicity about the survey in local papers. Completed surveys were received for approximately one month up to 1 October 2003. Completed surveys were collected on 1 October and tabulated by the Committee that evening. Following that tabulated results were entered into a computer database program which generated the above results.

1 December 2003

Presented by Robert Stephenson

